



Mark A. Hackel  
County Executive

**LAWN SERVICES GUIDELINES**  
2019-20 Season – July 1, 2019 through June 30, 2020

In order to assist the Macomb Community Action Chore Program in providing you the highest quality service, please make note of the following important information:

**If approved**, your lawn will be serviced this season by one of the following contractors:

<b>Bright Horizon</b>  Warren, Center Line, and Southern Sterling Heights area code 48312	<b>Stafford Landscaping</b>  Armada, Bruce, Romeo, Chesterfield, Harrison, Lenox, Macomb, Memphis, Mount Clemens, New Baltimore, New Haven, Ray, Richmond, and Northern Sterling Heights area codes 48310, 48313 and 48314
<b>Sod Squad</b>  Clinton Twp. Eastpointe, Fraser, and St. Clair Shores	<b>Zimmerman Lawn &amp; Snow</b>  Romeo, Roseville, Shelby Twp. Utica, and Washington

At the beginning of the season (first cut of the season), **if your grass is taller than eight (8) inches, you will need to find another resource to cut your grass. The contractors will not service grass over eight inches in height.**

Staff, contractors, and the contractor’s staff should be treated with respect. Abusive language or abusive conduct toward staff, contractors, and the contractor’s staff **will result in termination of services.**

Macomb Community Action will instruct the contractors if lawns are to be cut on a weekly or bi-weekly basis.

You will receive telephone calls from our automated telephone service updating you on your lawn services.

The contractor will cut the grass, weed whip, and blow debris from the cemented areas.

The contractor **will not remove or move lawn debris from your property. They do not bag your lawn clippings. Your yard must be free of animal waste (feces).**

**If your backyard is inaccessible when our contractor comes to service your lawn, it will not be mowed.** The contractor will not return until the next scheduled time. Examples of an inaccessible yard include, but are not limited to: locked gates, animals in backyard, vehicle blocking access to the backyard.

Based upon community ordinances, the contractor can cut between 8 a.m. and 8 p.m. **The day or time when your lawn will be serviced cannot be guaranteed.**



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It is your responsibility to remove objects in your lawn that will prohibit grass cutting and to protect your shrubs and other items by marking them with bike flags. Objects in your yard will not be moved by the contractor.

The contractor will leave a pink door knocker each time they arrive to service your lawn to verify that they were at your home. The door knocker will note what level of service was provided. This is for your information only and can be discarded.

At the beginning of each month we will mail a **Suggested Contribution Statement**. This statement will detail:

- The number of grass cutting services we provided the previous month.
- The cost of providing this service to you based upon lot size.
- The suggested contribution for this service.
- **Your contribution is based on your ability to contribute.**

When **reviewing this statement** it is important to understand:

- A single sized lot (7,200 square feet or less) = 1.0 service unit
- A double sized lot (7,201-21780 square feet) = 2.0 service units
- A triple sized lot (21781-43560 square feet) = 3.0 service units
- A quad sized lot (43561-65340 square feet) = 4.0 service units
- Inspections = .25 services units. This occurs when the contractor arrives at your property to perform grass cutting services and upon arrival your grass has been cut by another party.

**You are required to sign and return the Service Verification Sheet attached to the Suggested Contribution Statement.** Funding sources require us to collect your **FULL signature** to verify that services were received (**initials are not permitted**). **Failure to return the Service Verification Sheet for 2 consecutive months may result in your termination from the service.**

When sending in your **monthly contribution**:

- Make check or money order payable to: Office of Senior Services - Chore.
- **Sign and enclose the Service Verification Sheet.**
- For your convenience, use the envelope provided.
- Remember to add a stamp to the envelope before mailing.
- If you prefer to pay by credit card, please go to: <https://payments.g2gcloud.com/macombcounty/1077>.

You may also access this link through our website at:  
[mca.macombgov.org/mca-seniors](http://mca.macombgov.org/mca-seniors). Fees will apply.

Rev. April 15, 2019